



## Personal Data and Cookies Charter

Welcome to the Website <https://racing-shop.totalenergies.com>

The Personal Data and Cookies Charter (hereinafter “Charter”) aims to inform you about your rights that you can exercise regarding the processing of your data and describes the measures that we take to protect these data.

TotalEnergies Additives and Fuels Solutions is the « data controller » with responsibility for personal data processing on the Website <https://racing-shop.totalenergies.com>. These processing operations are carried out in accordance with the applicable law.

### 1. Purpose of processing, legal basis, the period of storage and types of data collected

When visiting the Website <https://racing-shop.totalenergies.com>, you may need to provide us with personal data.

Purposes	Categories of personal data	Legal basis	Retention period
Account creation & management for the purpose of order management	Identification data (Name, email address, phone number, password, preferences), Professional life data (Name of the employer, function)	The information collected is necessary for the implementation of the contract with Necessary to monitor the performance of the site, failing which the contract cannot be executed.	Maximum 3 years after last commercial relationship
Site performance management	Login data (Technical logs (technical ID, IP address))	The processing of your data is based on our legitimate interest.	Maximum 13 month

## 2. Recipients of the data

In order to process your personal data according to the Charter, your personal data may be communicated to one or more of the data controller's departments or to TotalEnergies company subsidiaries and one or more partners, independent distributors or subcontractors: TotalEnergies Additives and Fuels Solutions, TotalEnergies Marketing Digital Solutions, in charge of orders; service providers involved in the delivery of your order; service provider involved in the management of the site and hosting your data

## 3. Data transfers

Any transfer of data to a country outside the European Economic Area shall be carried out in accordance with the applicable regulations and in such a way as to protect your data appropriately.

As indicated in the table below, for the purposes of the services provided on this website, your may be transferred to the following recipients located outside the European union.

Recipient	Types of data transferred	Purpose of the transfer	Recipient's country	Measures to ensure adequate protection
N/A	Identification data (Name, email address, phone number, password, preferences), Professional life data (Name of the Employer, function)	Hosting	USA	Standard contractual clauses issued by the European Commission
N/A	N/A	Manage payment	USA	Standard contractual clauses issued by the European Commission
N/A	N/A	Sending email	USA	Standard contractual clauses issued by the European Commission

In order to ensure an adequate level of protection of the personal data being transferred outside the European economic area, Binding Corporate Rules have been adopted.

For data transfers not covered by the BCR, other measures to ensure adequate protection are taken.

You will find more information regarding our BCR here :  
[https://careers.totalenergies.com/fr/binding-corporate-rules-de-totalenergies?gad\\_source=1&gbraid=0AAAAA-Rs0tQjJfITrliDxJkI8mz1SRgHz&gclid=CjwKCAiA9bq6BhAKEiwAH6bqoPpsIGwDZg2zRrWp7qYLZ0SbeaRrz\\_D\\_5QZhli0crq4CPET-VDo02hoCPjAQAvD\\_BwE](https://careers.totalenergies.com/fr/binding-corporate-rules-de-totalenergies?gad_source=1&gbraid=0AAAAA-Rs0tQjJfITrliDxJkI8mz1SRgHz&gclid=CjwKCAiA9bq6BhAKEiwAH6bqoPpsIGwDZg2zRrWp7qYLZ0SbeaRrz_D_5QZhli0crq4CPET-VDo02hoCPjAQAvD_BwE)

For more information about the other measures taken to ensure adequate protection, please write to the contact address specified below.

## 4. Data security and confidentiality

The data controller takes appropriate steps to preserve the security and confidentiality of your personal data, including to prevent them from being distorted, damaged or disclosed to unauthorized third parties.

## 5. Cookies management

A cookie is a file which enables a website to save information relating to your computer's browsing of the Website <https://racing-shop.totalenergies.com> to make your visits to the website smoother.

Cookies are text files that are stored on your computer's browser. They allow access to various information about you. Some of them belong to the publisher of the Website <https://racing-shop.totalenergies.com> (First party) and some to third parties.

The table below details each cookie.

We enable cookies once you have given your consent, except for technical cookies that are necessary to provide the service you request on the Website <https://racing-shop.totalenergies.com>

Categories of cookies and trackers	Name of the cookies and trackers	Objectives of the cookies and trackers	Editor	Retention period of the cookies and trackers
Technical cookies	Utag_main	records a user's choice regarding cookies	Tealium	12 mois

### How to withdraw your consent?

On your first connection to the Website <https://racing-shop.totalenergies.com>, you will be asked to give your consent to the use of non-essentials cookies and/or to make setting. If you subsequently wish to change your choices, you can manage your cookies by going to the section at the bottom of the page of our site or application or via a reminder button called “cookies”.

To delete cookies already stored, please refer to the procedure provided by your operating system (Windows, OS X, etc.).

## **6. Your rights / Contact**

In accordance with the current regulations, you have the right to access and correct your data. Regarding processing based on our legitimate interest, you have also the right to delete your data, to object to processing and you can request a restriction of processing. Regarding processing based on the performance of a contract or the implementation of pre-contractual measures, you have also the right to delete your data and to data portability and you can request a restriction of processing.

To exercise your rights and question us about your personal data processing, you can contact TotalEnergies Additives and Fuels Solutions 3 place du bassin 69700 Givors or by email at [afs-information@totalenergies.com](mailto:afs-information@totalenergies.com)

If you feel, after contacting us, that your rights have not been respected, you can lodge a complaint with the competent supervisory authority.